



Electrolux
PROFESSIONAL

On-premises Laundry

OnE Connected

Freedom of control

Seamless Connection for anytime & anywhere Freedom



VISION

To deliver a seamlessly connected ecosystem that empowers stakeholders with real-time insights, automation and remote capabilities — boosting profitability and sustainable growth through an advanced experience to control and improve the business workflow.

OnE Connected

Imagine all your **business data** within **OnE place**.

All your machines **connected, monitored** and **controlled** from OnE platform, accessible on any device, from anywhere in the world.

Imagine that becoming reality.

That place is **OnE Connected**

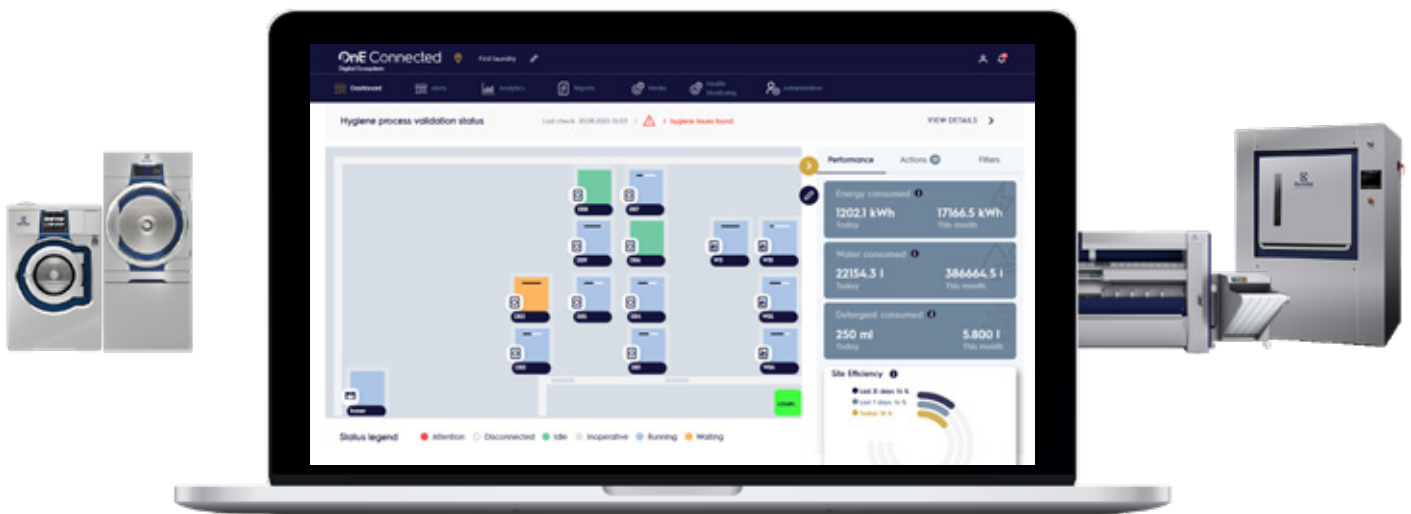
THE DIGITAL GATEKEEPER TO **BOOST YOUR BUSINESS GROWTH**



So, how would

OnE Connected

impact & improve
your business?



Some of the people experiencing the benefits:

USERS / OPERATORS (employed in laundry or private people)

BUSINESS OWNERS (hotel, laundromat, hospital, etc)

LAUNDRY MANAGERS • DETERGENT SUPPLIERS • SERVICE TECHNICIANS

DEALERS, PARTNERS, IMPORTERS • ARCHITECTS, CONSULTANTS



Simon
Hotel Laundry
Manager

CHALLENGES

- » Productivity sometimes decreases without immediate awareness, resulting in prolonged inefficiencies
- » Handling turnover, sick leave, and time off among laundry operators
- » Struggling with increasing expenses for utilities, detergents, and maintenance
- » Keeping up with evolving health, safety, and regulatory requirements

ONE CONNECTED BENEFITS

- » Offers comprehensive analytics to provide valuable insights into operations
- » Helps to identify the strategies to minimize downtime and ensure continuous operations
- » Helps to enhance the overall performance through data-driven optimizations and strategic interventions



Anita
Infection Prevention
and Control Manager

CHALLENGES

- » Sometimes hygiene standards are not met because operators do not follow the right process
- » Held responsible in case of contamination
- » Having the right equipment and solution to ensure hygiene standards, reports and certificates
- » Ensuring consistent adherence to infection control protocols among healthcare staff can be challenging

ONE CONNECTED BENEFITS

- » Generates hygiene reports to comply with regulatory standards
- » Alerts relevant stakeholders of contamination risks
- » Minimizes human error



Matt
Site
Technician

CHALLENGES

- » As machines become increasingly digital and sophisticated, mechanical skills alone are insufficient
- » Diagnosing the root cause of malfunctions can be difficult – typically attributed to the machine itself
- » Most of the time the error code of the machine is not known, so you need to refer to the manuals which may not be on hand

ONE CONNECTED BENEFITS

- » Utilizes data and analytics for predictive maintenance planning
- » Enhanced issue detection improves the service, allowing for remote troubleshooting and prepared interventions with the right spare parts

01

MONITORING
DATA FOR
BETTER PROCESS
OPTIMIZATION

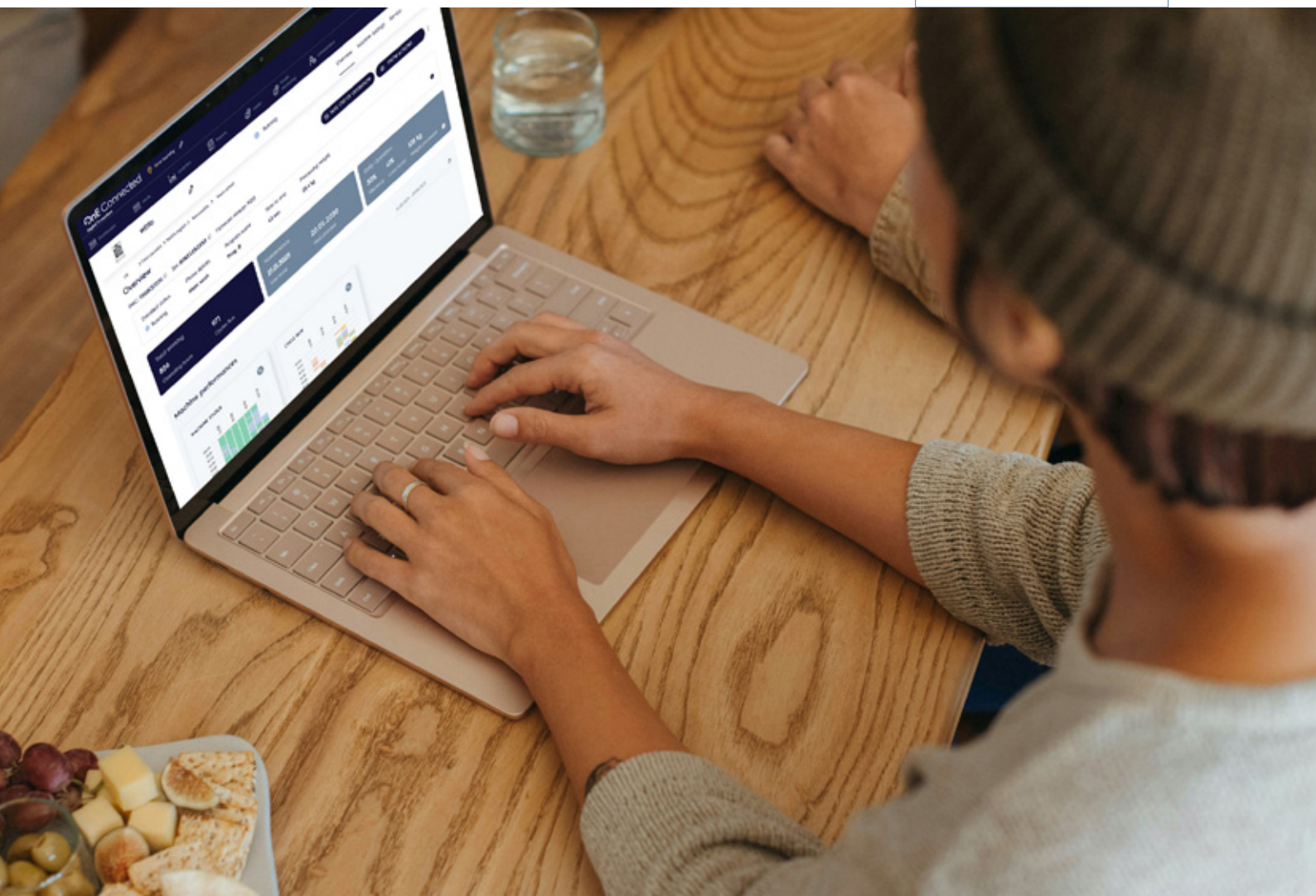
Make prompt and smart decisions based on real-time data

so you can be on top of
everything and run your
business at its best capabilities.

**Because once you know
your data, there's no
turning back.**



OnE Connected
is your **business
planning &
management**
tool that can
be accessed
at anytime
and anywhere,
providing full
transparency
on the laundry
process.



MONITORING
DATA FOR
BETTER PROCESS
OPTIMIZATION

Everything you need at your fingertips

One platform. All the data.
Easy access and readability.



Anytime, anywhere: manage your operations
with flexibility and according to your calendar.
Get full **transparency** of the laundry activities – even
remotely – to **better plan** your staff shifts and workflow.

One Connected



Status Legend: ● Attention ○ Disconnected ● Idle ● Inoperative ● Running ● Waiting ■ Top ■ Bottom

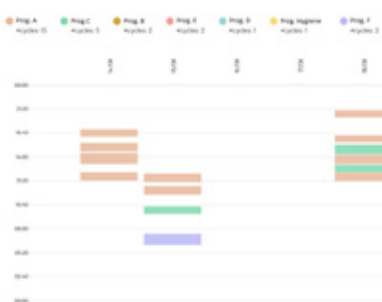
Laundry Overview

Replicates the actual positioning of the
equipment in the laundry room, illustrating
the machine status and progress of the cycle.

Machine Status



Cycle Run



Machine Performances

Graphs representing
the usage of the
machine to identify
**high & low productivity
periods** and spread
the activity, organize
the process, optimize
the cycle **planning**.

02

MONITORING
DATA TO REDUCE
COSTS

Reduce costs by monitoring energy consumption



Get a **snapshot** around equipment trends and **key KPIs** to look out for to optimize laundry activity, machine performance and its longevity.



One Connected

Total operating hours

94272

Total weight processed today

1303 kg

Total cycles run

166624

Cycles run today

163

Daily efficiency

72%

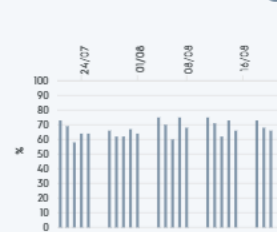
Daily load factor

66%

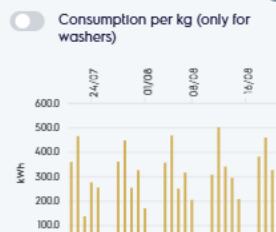
Site performances

21.07.2025 - 20.08.2025

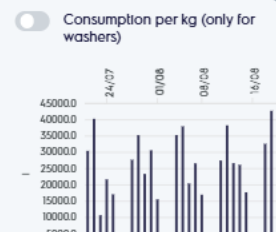
SITE LOAD FACTOR



ENERGY CONSUMPTION



WATER CONSUMPTION



Cycle log

Search



NICKNAME
PNCSN



PROGRAM NAME
BATCH ID



START TIME
END TIME



DURATION
WEIGHT PROCESSED



LOAD FACTOR

PROCESS VALIDATION &
HYGIENE

CONSUMPTION



W04
9868130186-0065300...

Prog. B
0176

20.08.2025 14:21
20.08.2025 15:27

1 h 6 min
11.3 kg

34%

VALID
NOT ACTIVE

4.6 kWh
5998 l
0 ml



W11
9868130200-0065204...

Prog. D
9

20.08.2025 14:20
20.08.2025 15:06

45 min 42 sec
20.2 kg

61%

VALID
NOT ACTIVE

4.2 kWh
2711 l
0 ml



D08
9873030007-4412046...

High temp
0017

20.08.2025 14:20
20.08.2025 15:00

40 min 9 sec
-

-

VALID
NOT ACTIVE

20.3 kWh
0 l
0 ml



03

HYGIENE
AND ALERTS

Disinfection monitoring and alerts



Each cycle across washing, drying and ironing is automatically **logged** and monitored to comply to the required **hygiene standards**. If a cycle fails the hygiene validation protocol you'll receive **instant notification**.

One Connected

Cycle log

NICKNAME PNCN	PROGRAM NAME BATCH ID	START END TIME
W04 9868130186-0065300...	Prog. B 0176	20.08.2 20.08.2
W11 9868130200-0065204...	Prog. D 9	20.08.2 20.08.2
D08 9873030007-4412046...	High temp 0017	20.08.2 20.08.2

W06 (WH6-27) OK X

PROGRAM VITKATT 70	BATCH ID 0002		
START TIME 03/11/2025 01:02 PM	END TIME 02:10:05 PM	DURATION 01:15M:35S	
WEIGHT 17.2 KG	LOAD FACTOR 94%	PROCESS VALIDATION VALID	
HYGIENE STATUS NOT ACTIVE			
PROCESS STEPS			
Step	Start Time	Duration	Status
Weighing	01:02 PM	00:01:45	Complete
Main_wash	01:04 PM	00:35:41	Complete
Drain	01:40 PM	00:00:34	Complete
Extract	01:41 PM	00:01:08	Complete
Rinse	01:42 PM	00:05:05	Complete
Drain	01:47 PM	00:00:34	Complete

PROCESS VALIDATION & HYGIENE	CONSUMPTION
VALID NOT ACTIVE	4.6 kWh 599.8 l 0 ml
VALID NOT ACTIVE	4.2 kWh 271 l 0 ml
VALID NOT ACTIVE	20.3 kWh 0 l 0 ml

Hygiene Validation

The hygiene criteria (temperature, time, residual moisture) are set in the dashboard. All cycles can then be monitored and reported based on customer **RABC** standard.

PROCESS VALIDATION REPORT – CYCLES LOG

Download date: 03/11/2025 02:56 pm
 Location: UK > London > The Beatles Laundry
 PncN: 5872330048-655000017963
 Nickname: D02
 Machine Type: Dryer
 Duration (hh:mm:ss): 00:53:28
 Batch Id: 0090
 Program Name: Yellow submarine
 Energy Consumption (kWh): 18.5
 Process Validation: VALID
 Hygiene: NOT ACTIVE
 Machine Ser: 10.03
 Remark: All consumption data is estimated. Exact values may vary.

03/11/2025 01:50 pm	03/11/2025 02:30 pm	Main_drying	00:40:03
03/11/2025 02:30 pm	03/11/2025 02:31 pm	Cooldown_drying	00:03:43
03/11/2025 02:31 pm	03/11/2025 02:43 pm	Anti_crease	00:11:43
03/11/2025 02:43 pm	03/11/2025 02:43 pm	Idle	00:00:03

Data extractions

Each cycle has its own **downloadable report** with program details, steps and hygiene validation criteria.

04

THIRD-PARTY
SERVICE
AND ALERTS

Prompt service and predictive actions



OnE Connected provides **remote access** and monitoring guaranteeing **preventive maintenance** and **prompt intervention** in case of technical issues. This way you ensure smooth laundry activities while having **operational costs under control!**



OnE Connected

Dashboard

Alerts

Analytics

Reports

Media

Administration

Alerts & Ticket History

ALERT ID	APPLIANCE	DATE	APPLIANCE TYPE	ALERT CODE & SEVERITY	ALERT TYPE & STATUS
638417416989104894	W05	03.11.2025 02:15 PM	Washer	HYGIENE Issue HYGIENE	Quality issue ACTIVE
638417416989104894	W05	03.11.2025 04:19 PM	Washer	HYGIENE Issue HYGIENE	Quality issue ACTIVE
638417416989104894	W05	03.11.2025 06:15 AM	Washer	HYGIENE Issue HYGIENE	Quality issue ACTIVE
638417416989104894	W05	03.11.2025 09:00 PM	Washer	HYGIENE Issue HYGIENE	Quality issue ACTIVE
638417416989104891	W08	03.11.2025 05:48 PM	Washer	11:3 NEEDS SERVICE	Quality issue INACTIVE
638417416989104879	W07	03.11.2025 06:15 PM	Washer	10:15 NEEDS SERVICE	Quality issue INACTIVE
638417416989104879	W07	02.11.2025 03:45 AM	Washer	09:20 NEEDS SERVICE	Quality issue INACTIVE

Time matters!

For you and your technical support team

Receive **real-time error** notifications and get a clear snapshot of the **severity** of the issue. This way you can plan your intervention by **priority** and **best timing** to avoid interfering during busy hours in the laundry room.

05

CYBER
SECURITY

Cyber Security Approved

by ISO 27001

the world's best-known standard for
information security management
systems (ISMS)

MUST HAVE
FOR USERS'
SAFETY

ISO 27001 is a
mandatory data
security asset
that keeps the
users' privacy
safe...

...while giving more control on:

- » **Where** is the data, through
which flow, hardware, server
- » **Who** has access to the data
(roles and responsibilities)
- » Breach management and
prevention through a **MDR**

FIRST
in the industry

Proudly being
the **first** and
only one in
the industry to
comply to this
milestone

Now you can
rely on **security**,
like any big
enterprise does



Choose who to
give access to for best
service, performance,
control and intervention.



To achieve great things you need a team.
OnE Connected is designed to build your network
of trusted people while ensuring total **data privacy**
and **internet security** at any stage of your business.



OnE Connected

Dashboard

Alerts

Analytics

Reports

Media

Administration

User management

Organization Tree

ID	NAME	EMAIL	STATUS	TOTAL LOGIN	LAST LOGIN
1847	Paul McCartney	paul.mccartney@epro.com	ACTIVE	18	Fri Jun 07 2024 11:27 AM
2587	Jhon Lennon	jhon.lennon@epro.com	ACTIVE	8	Mon Jun 22 2024 08:03 AM
2193	Ringo Star	ringo.star@epro.com	ACTIVE	1	Mon Jun 17 2024 02:40 PM
1667	Ed Sheeran	ed.sheeran@epro.com	DELETED	127	Tue May 2024 05:30 PM
2279	Elton Jhon	elton.jhon@epro.com	ACTIVE	97	Sat Apr 2024 8:10 AM
2345	David Guetta	david.guetta@epro.com	ACTIVE	23	Sat Apr 2024 05:55 PM
2980	Celine Dion	celine.dion@epro.com	DELETED	19	Tue Apr 2024 03:28 PM

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10 ▾

OnE Connected
is designed to
accommodate **different
management needs
and role responsibility**

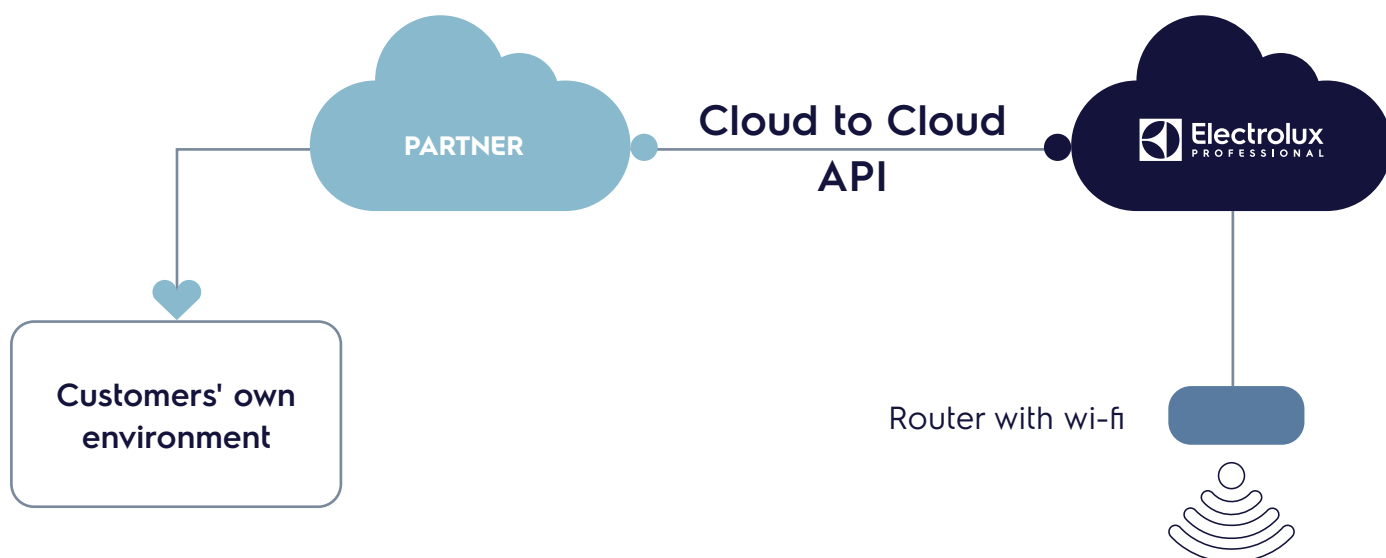
Assign roles and data access
to your trusted team members
(user, manager, technician...).

Each **dedicated role** will only have
access to relevant data to avoid
oversharing confidential information.

06

CLOUD-TO-CLOUD
API

Your data.
Your choice
of action



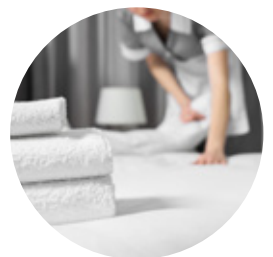
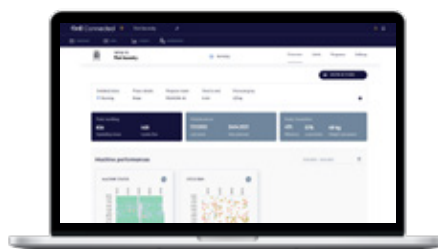
FREEDOM OF CONTROL

You can integrate all the appliance data within your in-house management system thanks to the **cloud-to-cloud API**. This way you can monitor your business performance from your favourite platform while taking all the benefits OnE Connected has to offer.



OnE Connected

Once you know
your data, there's no
turning back



Daily, hourly, weekly:
you decide how to
track your data

Monitor the **status** of your washers, dryers and ironers, also in multiple sites, using **comparison charts**, tracking actual processing time, operator waiting time and total working time (whether hourly, daily, monthly or yearly).

Organize your staff,
maximize your time

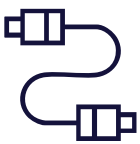
OnE Connected tracks every detail happening in the laundry room to help you **optimize your workflow**, schedule staff roster, process timeline and minimize costs.



**MORE
BUSINESS**

With OnE Connected you can make more **informed decisions** to better run and optimize your business

OnE Connected



Easy Installation

Installing and setting up **OnE Connected** is **simple**. Downtime is kept to an absolute minimum to avoid disrupting your business.



Secure Connection

OnE Connected cloud technology is **GDPR** and **ISO 27001** compliant for complete privacy and data security, plus your peace of mind.



Scalability designed from the start

OnE Connected knows no limits! The digital ecosystem is ready to **grow** as your needs change, wherever you expand around the globe.

Your equipment in one digital ecosystem

The information you need
right at your fingertips

OnE Connected provides **real-time** information that ensures full transparency in your laundry processes, helping you optimize productivity, reduce costs, and comply with hygiene regulations.

Product Portfolio Compatibility

Across linen washing, drying and ironing, **OnE Connected** is available for a wide range of Electrolux Professional equipment all along the value chain.

Line 6000
Washers,
Tumble Dryers,
FFS Vibe Ironers

Line 5000
Washers,
Tumble Dryers



Do you own more
Electrolux Professional
equipment for your business?

OnE Connected works across
our laundry, food and beverage
categories, so you can make
informed and prompt decisions
to improve your business.





Excellence is central to everything we do.
By anticipating our customers' needs, we strive for
Excellence with our people, innovations, solutions and services.
To be the OnE making our customers' work-life easier,
more profitable – and truly sustainable every day.

Follow us on



www.electroluxprofessional.com

Excellence with the environment in mind

- ▶ The majority of Electrolux Professional Group factories are third-party certified according to ISO (International Organization for Standardization) standards ISO 9001 and ISO 14001, with some sites also certified ISO 5001 and ISO 45001.*
- ▶ We are focused on developing innovative and sustainable solutions designed for low water, energy and detergent consumptions and reduced emissions.
- ▶ Our products are tailored to human comfort based on ergonomic principles and according to the user's natural workflow, achieving maximum efficiency with minimum effort. We also perform third-party ergonomic certifications on certain products (ERGOCERT).
- ▶ The selection of materials and technologies for our products complies with REACH (Registration, Evaluation, Authorization and Restriction of Chemicals) and RoHS directives (Restriction of Hazardous Substances 2011/65/EU) for the protection of human health and the environment



*for more details, refer to annual Sustainability Report at: electroluxprofessionalgroup.com