

Electrolux Professional
Hospitals and Care Homes



CAREvolution

Where **Health**
becomes **Wealth**



Electrolux



“Electrolux Professional gave us an excellent support and the possibility of implementing two different concepts with one supplier and the good price-performance ratio: This is why we rely on Electrolux.”

Klaus Dilgert,
Central Kitchen Manager
Wilhelmshilfe, Germany



Experience. Care. Results

Major challenges faced by care homes and hospitals, have to do with patient's health issues and safety. Healthcare institutions are providers, which strive to optimize patient, family, and staff satisfaction by ensuring a well-controlled process of linen hygiene and excellent food quality.

Extensive experience makes all the difference

Choose solutions that are developed and supported by the best network of specialists to optimize workflows, grant quality and lean management. With the help of professionals, you can find the right equipment to make the link between healthy meals, clean comfortable linen and the wellbeing of patients and residents.





Do not search far for **the perfect solution** to all your needs

When you have to ...

- serve consistently **high quality** meals that are **easy to replicate**
- **manage** a **high capacity** central kitchen
- **monitor** the **performance** of all equipment
- **meet** patients' needs
- keep food and laundry **safe standards high**

... We give you a wide range of products and experience to achieve your goal of an efficient environment.

Speaking to People. Through People

Welcome to the company that has influenced the culture of how food is prepared and served professionally and has developed the world's most sustainable and flexible laundry solutions using customer insight to improve functionality, productivity and ergonomics.

Provide your residents/patients with best-in-class comfort and safety with the highest hygiene levels while maintaining full cost control.



Scan the QR Code
to enter a world of
customer voices





Electrolux **Excellence**

Excellence is central to everything we do. By anticipating the customers' needs, we strive for Excellence with our people, innovations, solutions and services. Thus making our customers work and life easier and more profitable.

Growing healthy, working peacefully, feeling secure and being protected

This is the motto of Electrolux's culture of safety. A concrete and measurable commitment which ensures that people work safely, eat safely and live safely, all around the world.



Unique global service

Electrolux Professional customers are supported in their daily business by a global network of specialists in each segment.

The Service Excellence ranges from selecting the correct machine set-up and layouts for the location, installation and education, to the comprehensive after-sales process with maintenance and care.

- 2,000 authorized service centers in more than 140 countries
- Over 10,000 expert technicians
- 98,000 available spare parts in stock
- Spare parts available for at least 10 years from the end of production
- 24/48 hours spare parts delivery worldwide



Your **global** laundry and kitchen solution

To improve productivity and reduce operating costs, a worldwide supplier that offers a complete range of high-performance products for professional kitchens and laundry under the same brand, can be the solution.

Tailor-made solutions

Whatever your business requires, we design the most innovative and efficient solutions to fit the needs of any healthcare environment from compact kitchens and laundries in care homes up to large capacity production in hospitals and medical centers. With innovative planning tools, our experts will simulate any kind of configuration and provide you with a virtual reality draft.

Your partner throughout the entire process.



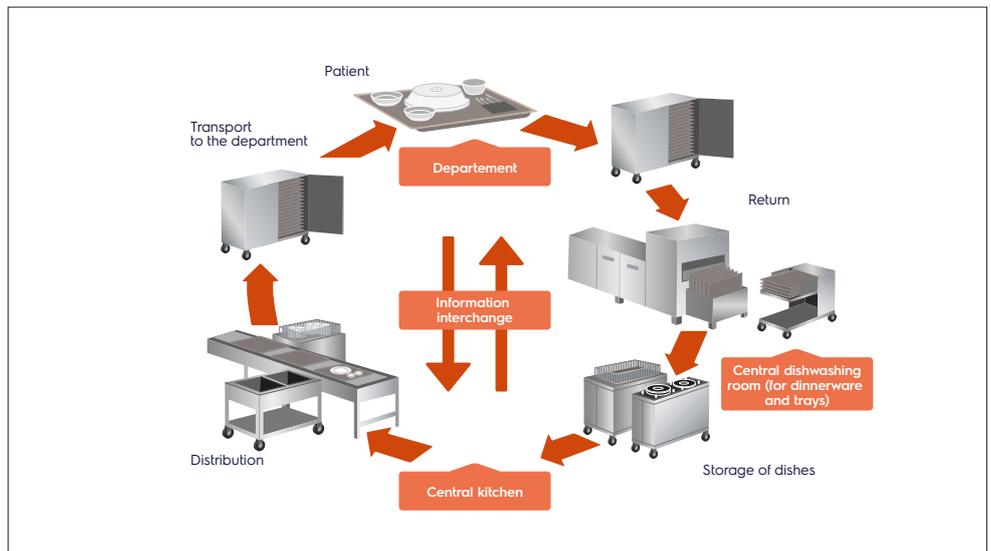
Food.

Minimize waste, reduce cost. Maximize care

With the large amount of food prepared in hospitals and care homes, it is a challenge to move towards sustainability, to have locally sourced food and a waste reduction across the entire food chain, while maintaining the taste and quality of freshly prepared meals.

Sample Kitchen Food Flow

The operational layout illustrated minimizes cross-contamination between food products. HACCP principles are incorporated by clearly separating the different areas for food preparation.



For hospitals:

Hospital wards are often a long way from the kitchen, which adds to the logistical burden and increases the risk of delays between production, service, delivery and consumption. Partnering with our workflow experts helps you in the planning processes to avoid such risks in major functional areas such as storage, refrigeration and food service.



For care homes:

Many adult day care participants are high-risk for foodborne illness due to disease or advanced age. Older people or residents with special needs are at greater risk from poor food safety. Food that is stored, prepared and served properly is more likely to retain its nutritional value. We can help plan the key stages in workflow from purchasing to receiving, storing to cooking, and cooling to reheating.

Laundry.

An efficient care solution for you.

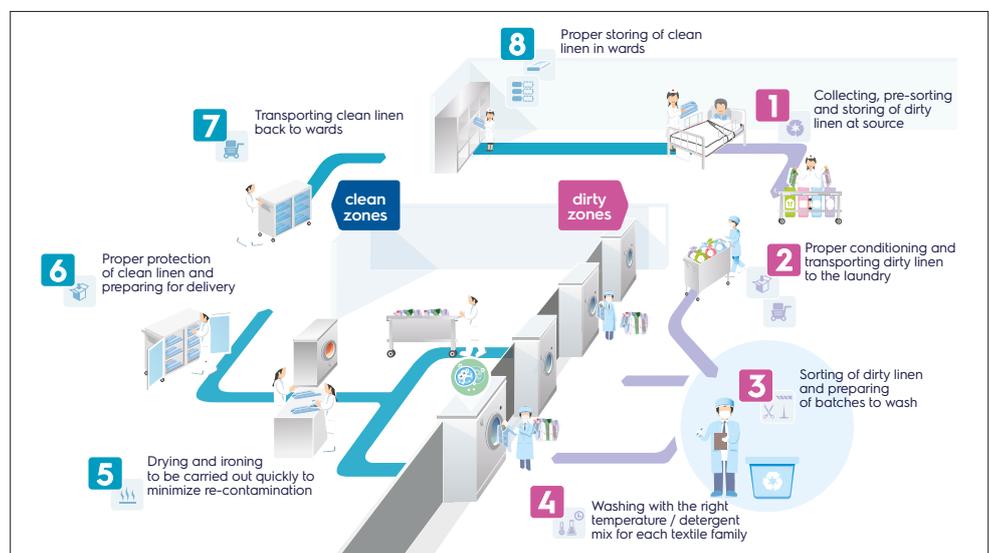
A comfortable lifestyle for patients and guests

Provide your residents with best-in-class comfort, safety and the highest hygiene levels while maintaining full cost control. Electrolux Professional has been working closely with healthcare and aged care institutions for the past 30 years to provide a well-controlled process of linen hygiene.

Sample Laundry Linen Flow

Electrolux Professional has unrivalled experience as a **global leader in hygiene laundry solutions.**

Learn more on how to render your laundry efficient



Our products and solutions provide:

- **Laundry Cycle Management (LCM)** a planned approach to laundry, that optimizes hygiene
- **Made-to-measure hygiene laundry solutions** designed specifically for your needs
- Intelligent features, including the **Certus Management™** Information System, ensure maximum control and traceability in all laundry processes
- Full compliance with the strictest hygiene standards
- Improved efficiency and productivity through the ability to handle more wash loads per day
- The best cleaning results for delicate clothing with **lagoon®**, the first wet-cleaning system approved by The Woolmark® Company



Food Solutions



1 Hospital Package

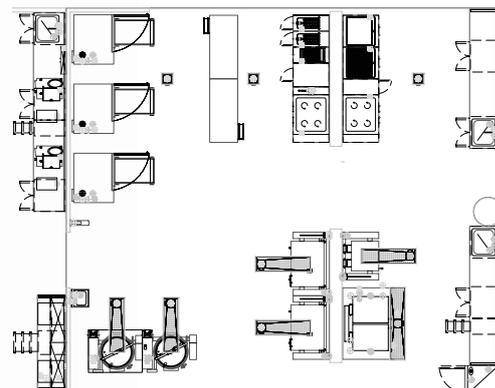
Burgos, France

> 1000 beds

The installation of a complete system for waste treatment in the kitchen of the University Hospital of Burgos literally made waste disappear. The solution incorporates an advanced hot line system that enables food to be served directly on the dishes. It is a simple and linear process that follows a straightforward process in order to avoid any cross-contamination.

The installation included:

- Horizontal Cooking XP line.
- Electrolux air-o-steam Touchline ovens, each with 40 trays to give a total of **800** menus per shift.



Sample layout



2 Centralized Kitchen Package

Altenzentrum
Wilhelmshilfe, Germany
1000 meals per day

The Wilhelmshilfe central kitchen does not only supply its own homes for senior citizens and rest homes, but also school cafeterias and children's day-care facilities. The ultramodern EU certified high-performance kitchen produces about 1000 meals a day with the so-called Cook&Chill method.

The installation included:

- ▶ thermaline flexible modular design, high productivity, maximum hygiene and utmost cleanability.
- ▶ thermaline tilting Braising Pan excellent quality when preparing large amounts of meat, fish, vegetables and stews.
- ▶ thermaline Boiling Pans. The ideal solution for preparing large amounts of soups, creams, purees and rice with a consistent quality.
- ▶ thermaline ceramic range lifting and lowering devices
- ▶ food preparation mixer.



Sample layout

3 Nursing Package

Trifoglio, Italy
≥ 200 beds

Trifoglio, located in Turin, is Italy's most modern care home. Its design emphasizes the quality of the environment in which its residents live and this carries over in the planning of its kitchen and laundry services. Electrolux Professional supplied equipment to the kitchen and devised a layout that follows the normal flow of the foodstuffs through the key areas of storage and preparation.

The installation included:

- ▶ pantry for storing both perishable and non-perishable goods.
- ▶ processing area for vegetables, cold dishes and meats.
- ▶ cooking area, including trolley parking
- ▶ utensil and dish washing area.

To complete the project, 3 cooking corners (one per floor) were installed as well as a self-service line for the dining room dedicated to the workers of the care home.



Sample layout

Laundry Solutions

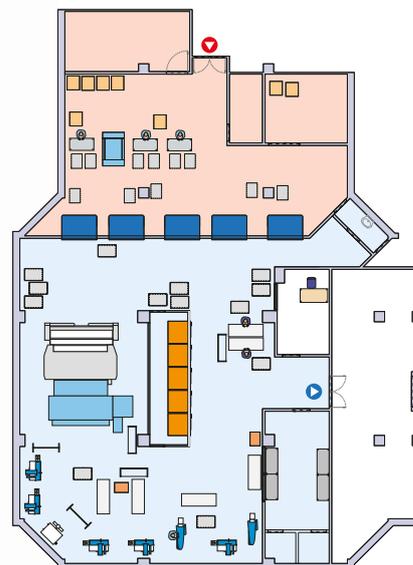


1 Hospital Package. Beijing Union Hospital, China From 1000 Kg to 5000 Kg per shift

Solution from 1000 kg - 5000 kg per shift
The installation of the hospital's laundry solution is biggest of its kind ever installed by Electrolux Professional.

The installation included:

- 12 WPB41100H Pullman Barrier Washer
- 1 WPB4700H Pullman Barrier Washer
- 1 WSB4250H Pullman Barrier Washer
- 13 T41200 Dryers
- 4 C-Flex 930-2 Flatwork Ironers



Sample layout



2 Care Home Package

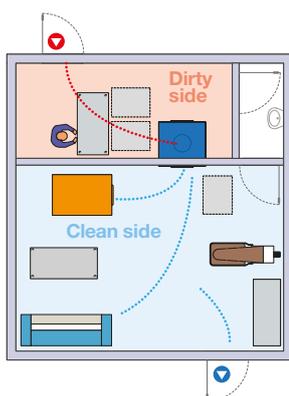
Carolinenhöhe, Germany
Care home for patients with dementia
100 residents

The Carolinhöhe elderly nursing home in Ingelheim am Rhein, Germany, cares for about 100 residents with dementia, who live in six shared houses plus three smaller groups. In the in-house laundry, domestic staff wash residents' garments and other items such as pillows and protective covers, as well as the mops used by the home's seven cleaners.

The installation included:

- 2 WB4130H Barrier Washer with 13 kg capacity
- 2 T4300LE Heat Pump Dryers with 13 kg capacity
- 1 FIT3 Ironing Table

Sample layout



3 Traditional Small Care Package

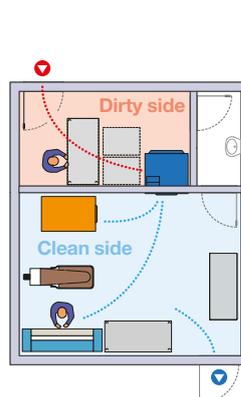
Fondazione San Rocco, Italy
> 50 beds

It was absolutely necessary to build a perfect laundry area in a very small room. Thanks to the innovative and professional machines, we were able to create a perfect aseptic room.

The installation included:

- 2 W5105H Barrier Washer
- 1 T5250 Tumble Dryer

Sample layout



Health Care Excellence

Intelligent
features and
unique extras



Laundry

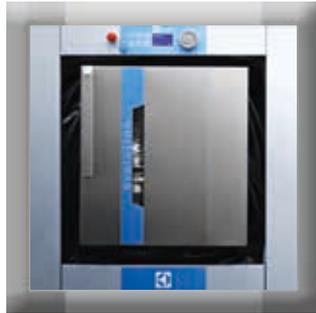
Barrier Washer



Barrier Washer

best productivity on the market thanks to High Productivity Pullman

- more loads per day, lower staff costs
- Patented by Electrolux

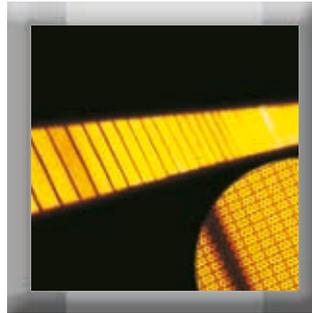


Guaranteed Hygiene

with Hygiene Watchdog

- ensures wash program is complete before allowing unloading on the clean side
- Unique from Electrolux

Ironer



Up to 20% gas savings

with Ceramic Gas Burner

- maximum productivity
- Unique and patented by Electrolux



Total cost control

thanks to Certus Management™ Information System

- boosts savings and profitability
- enables process validation

Innovative software from Electrolux



Always up-to-date

with Laundry Program Manager

- create custom programs on your PC
- transfer to machines via USB port



Superior efficiency and economy

the Efficient Dosing System

- calculates correct amount of detergent
- 20% savings in running costs
- no overdosing



For more info on Excellence Intelligent features and unique extras visit our website



Food



Precise humidity control

- constant cooking performance
- energy & water savings thanks to steam generator



Gastec

the innovative conception of the burners guarantees 20% lower noxious emissions for a **healthier working environment**. They received the Gastec approval* for low emissions and even exceeded its requirements



air-o-flow

patented system

- uniform heat distribution
- constant temperature

* Protected by utility model (DE20302705U1 and related family)



HACCP

Electrolux Professional invests up to € 1 m per year in third party certification to ensure the safety of our electrical and gas appliances



Wash-Safe Control

- perfect sanitation
- savings in water, detergent and consumption
- BPA free
- sanitation standards certified



FoodSafe Control Plus

for foods with a high risk of contamination



Click here for more info on the world you can create with the equipment.

Accessories

Auxiliaries and Consumables

Laundry



Auxiliaries, Accessories and Consumables



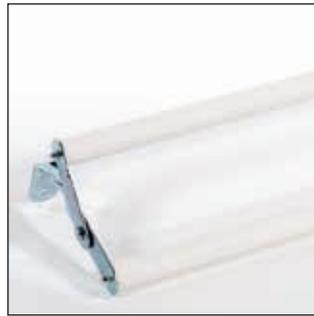
Trolley TRP2, 80 liters

- adjustable handle height
- facilitated loading/unloading thanks to the helical basket
- galvanized steel for frame
- plastic coated wire for basket



Wall mounted ironer

- facilitates ironing thanks to the possibility of adjusting to specific height needs
- takes no space when not used
- easy to use with the pull down device



Sheets tensioner

- renders easy to stretch sheets
- possibility to insert basket to facilitate folding



Washing bag for delicates

- protect delicates during washing cycle
- avoid risk of tear, stains and holes
- keeps small items together



Water soluble bags

- better handling contaminated and infected textiles
- no exposure to risk of infection
- available in 3 sizes



Soft care

- soften and scent laundry
- easier to iron
- easy to use

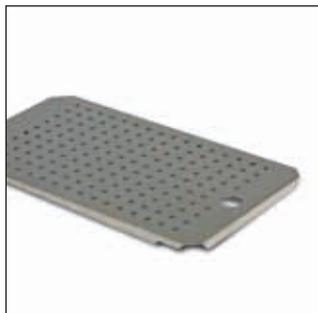
Accessories

Auxiliaries and Consumables

Food



Auxiliaries, Accessories and Consumables



Steaming tray - Braising Pan

braise and steam at the same time thanks to the possibility of using GN containers on the top to steam vegetables while braising below



Chips basket

frying in a healthy way in the oven



Grease drip trays

- easy grease collection
- easy drainage
- stainless steel



Detergents and rinse aid

- concentrated
- reduces amount needed



Vacuum pack

- reduce waste
- extends storage life
- avoids contamination



Water filter

for long lasting oven

Get in touch with our customers around the globe: **here is what they say**



Carolinenhöhe

Care Home
Ingelhelm - Germany

“Most of all, needed compact, easy-to-use equipment that would deliver outstanding washing performance. That’s why we chose Electrolux. We were also impressed by the excellent support provided by the service representative and the dryer’s heat pump technology.”

Elke Nekes, Laundry Manager



Joondalup Health Campus

Care Laundry
Perth - Australia

“I highly recommend Electrolux laundry equipment. We have not had any problems since the new upgrade and all staff members are highly satisfied with the machinery, which is very easy to operate.”

Janelle Weidyk, Senior Supervisor, JHC Laundry



DPS Syrena

Care Home
Warsaw - Poland

“Our Nursing Old Aged Home is one of the biggest in Warsaw. I know all our clients by name and have direct contacts to them. A few years ago I started to totally renovate our care institution. My aim is to have a warm and nice place for our clients in a modern environment. Electrolux Professional fitted very well in my concept and vision and I am happy such a partner for a long time.”

Malgorzata Slomlan, Director



Il Trifoglio

Care Home

Torino - Italy

Electrolux, a high quality brand that speaks for itself!

Danilo Garri, Executive Chef



Istituto Assistenza Anziani

Care Home

Verona - Italy

We are satisfied for two main reasons: the first is because we can verify the quality of the clean garment at a hygienic level, and the second is that the quality of the cleanliness significantly improved so patients and their families are very satisfied. Moreover the support of Electrolux is excellent.

Dino Verdolin, Director



Les Résidences de Bellevue

Hospital

Bourges - France

We see the difference. Our patients feel it. No other provider understand the specific health processes of our industry better and offers such excellent solutions.

Daniel Bertrand, Laundry Operator

Take a peek at our play list



Scan the QR Code
to enter a world of
customer voices



Discover the Electrolux Excellence
and share more of our thinking at
www.electrolux.com/professional

Follow us on    

Excellence with the environment in mind

- ▶ All our factories are ISO 14001-certified
- ▶ All our solutions are designed for low consumption of water, energy, detergents and harmful emissions
- ▶ In recent years over 70% of our product features have been updated with the environmental needs of our customers in mind
- ▶ Our technology is ROHS and REACH compliant and over 95% recyclable
- ▶ Our products are 100% quality tested by experts

