

## Today's presenters





Jacob Broberg
Chief Communication
& Investor Relations
Officer



Alberto Zanata
President and CEO



Dave Herring
President Business
Area Food Americas



Fabio Zarpellon CFO

## Agenda Investor Day



08.30 Welcome, Jacob Broberg, Chief Communication & Investor Relations Officer

08.35 Company update and strategy achievements, Alberto Zanata, CEO

09.00 Q&A

09.15 The US Food & Beverage market and Electrolux Professional in the US, Dave Herring, President Business Area Food Americas

10.00 Q&A

10.15 Connectivity demo (live only)

10.30 Break, coffee

10.45 Financial update, Fabio Zarpellon, CFO

11.15 Q&A

11.30 Summary and closing

11.45 Center of Excellence tour and Lunch

13.00 Plant tour (one hour)

14.15 Transfer to Venice Marco Polo Airport

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# Electrolux Professional snapshot R12 until Sep 2022



Net sales SEK 10.3 bn EBITA, SEK **0,985 bn**  EBITA margin\* **9.6%** 

Employing ~4,000

Serving ~110 countries

Net sales by segment

67%

Food & Beverage





33% Laundry



**8.5%** EBITA margin

16.1% EBITA margin

Net sales by geography

~58% Europe



~30% Americas



~12% APAC & MEA

#### Our markets





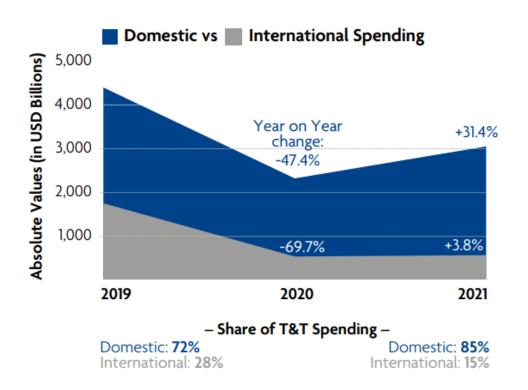
**INVESTOR DAY 2022** 

#### Global Travel & Tourism's recovery



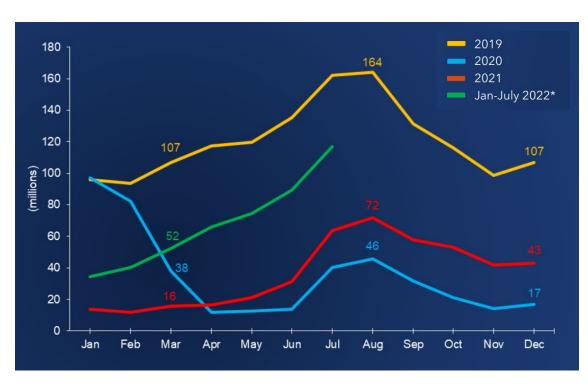
#### Domestic Spending increasing share vs International

#### Global Travel & Tourism's spending



Source: World Travel & Tourism Council "Travel & Tourism Economic Impact 2022"

#### **International Tourist Arrivals**



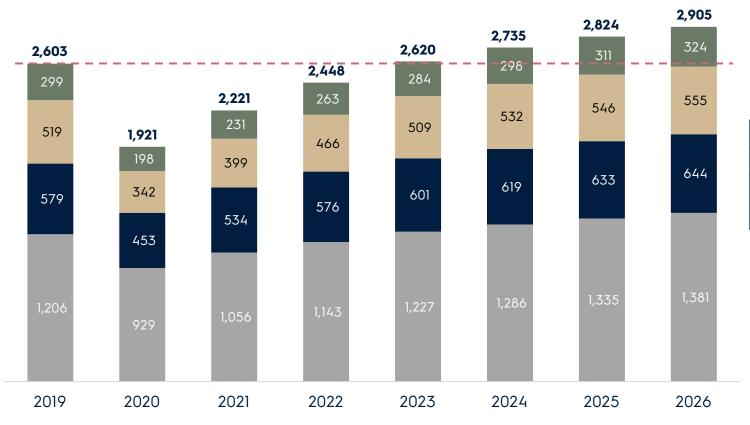
Source: UNWTO World Tourism Barometer - September 2022

#### Global Foodservice recovery 2019-2026

## Electrolux PROFESSIONAL

#### North America already on par with 2019 in 2022

#### Global Foodservice Out of Home (OOH) Spending (billion €)



	CAGR% 19-21	CAGR% 21-26
■ROW	-12.0%	+7.0%
■Europe	-12.3%	+6.8%
■North America	-3.9%	+3.8%
■APAC	-6.4%	+5.5%

- North America to return to pre-pandemic levels in 2022
- APAC and Europe in 2023
- ROW should recover in 2024.
- Europe and ROW were the most impacted regions by COVID-19, but are expected to be the most dynamic regions after Pandemic.

Source: Deloitte "Foodservice Market Monitor 2022" (elaboration of secondary data sources: Euromonitor, Allied Market Research, Statista)

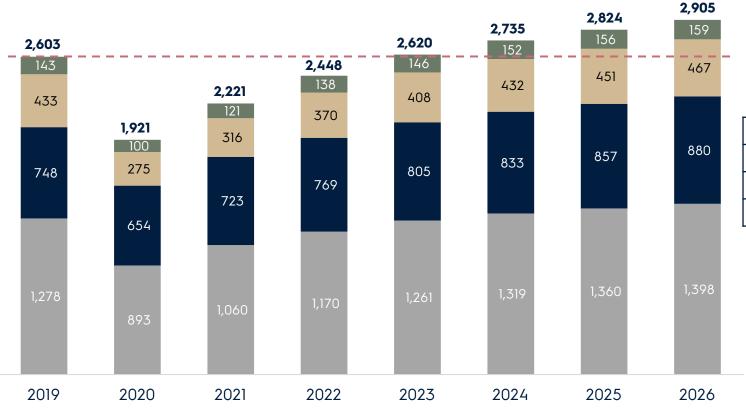
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## Global Foodservice recovery 2019-2026

## Electrolux PROFESSIONAL

#### QSR leading recovery and already above 2019 level

#### Global Foodservice OOH Spending (billion €)



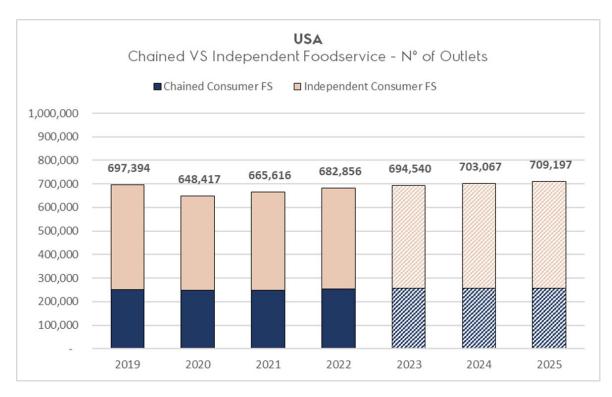
	CAGR% 19-21	CAGR% 21-26
■Street food	-7.9%	+5.6%
■Cafés and bars	-14.6%	+8.1%
■ Quick-Service Restaurants	-1.7%	+4.0%
■ Full-Service Restaurants	-8.9%	+5.7%

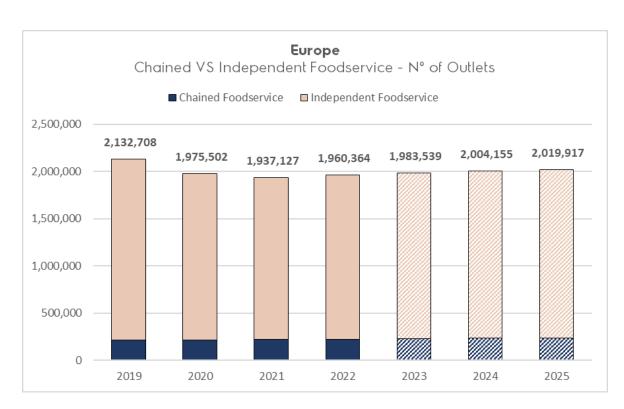
- Quick service restaurants (QAR) to pre-pandemic levels in 2022
- Full-Service Restaurants and Street food in 2023
- Cafés and bars will recover in 2024

Source: Deloitte "Foodservice Market Monitor 2022" (elaboration of secondary data sources: Euromonitor, Allied Market Research, Statista)

# Number of outlets expected to grow QSR already above 2019





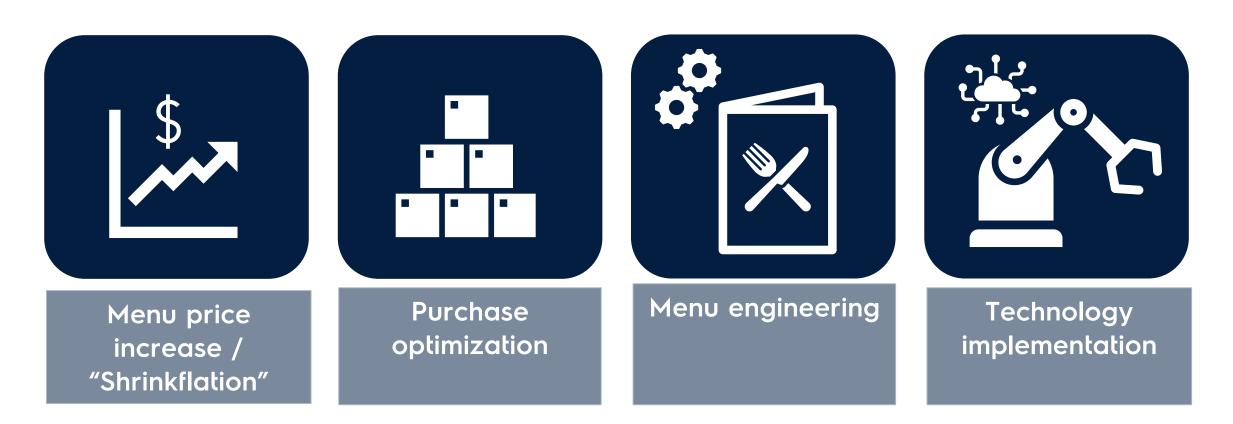


Source: Euromonitor Passport - Consumer Foodservice 2022 Cafés/Bars: Bars/Pubs, Cafés, Juice/Smoothie Bars, Specialist Coffee and Tea Shops

## 2021-2022 supply chain disruptions: new challenges



Example of strategies adopted by major foodservice industry players



Source: Deloitte "Foodservice Market Monitor 2022", The NPD Group "Trend Outlook 2022"

INVESTOR DAY 2022

#### Macro Trends in the Hospitality Industry – 2022



#### Sustainability

- Clean labels
- Single-Use Plastic ban and circular packaging
- Microplastics fight

# Plant-based food

 Plant-based meat alternatives

# Digital customer experience

- Automated vending machines
- Pick-up/drivethrough
- Smartphone ordering/apps

# Ghost kitchen expansion

- Meet demand via smartphone
- More-tailored options

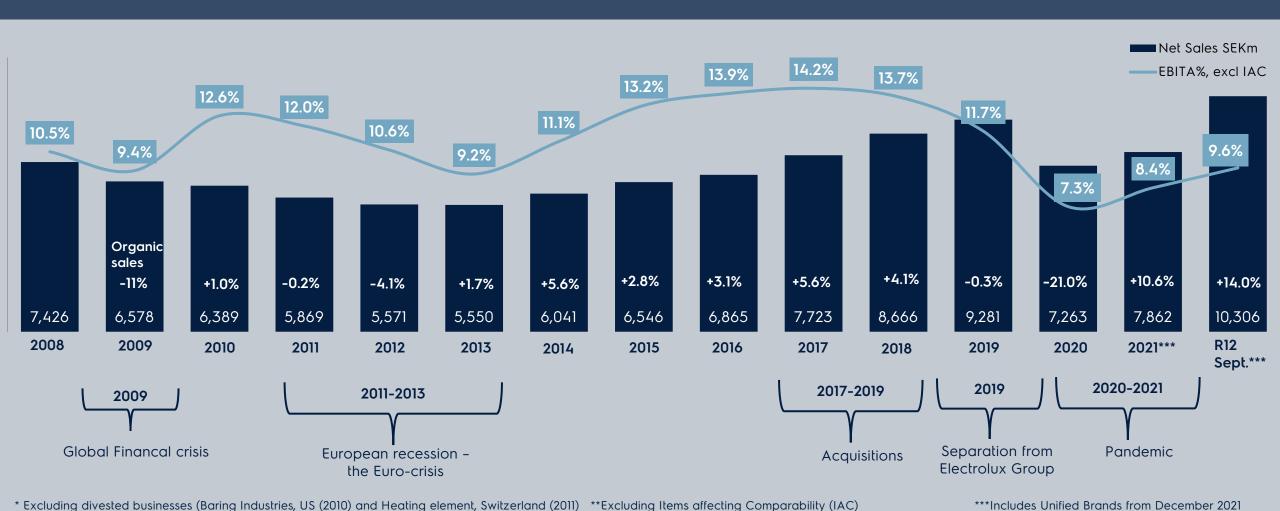
Source: Euromonitor Passport "World Market for Consumer Foodservice 2022", Deloitte "Foodservice Market Monitor 2022", internal sources

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#### Net sales\* and profitability\*\* development



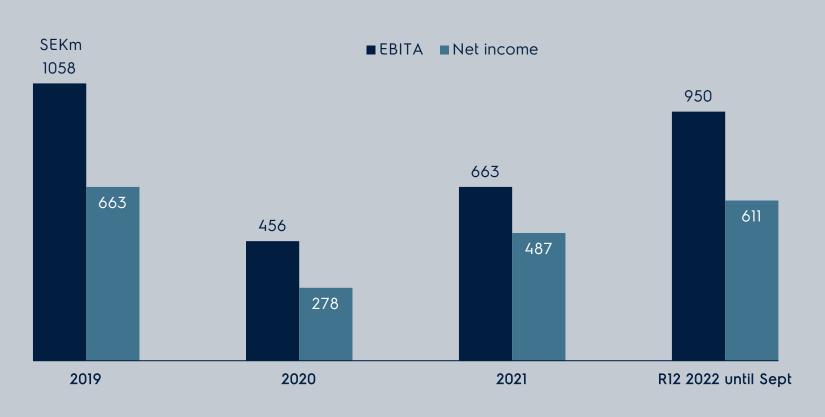
The Covid-pandemic had a x2 impact on sales vs Financial Crisis 2009



<sup>1.3</sup> 

# EBITA and net income on its way back to 2019 levels





- EBITA (R12) almost at 2019 level
- Dividend policy is 30% of net income

# A resilient foundation, well prepared for economic downturn







The resilient laundry business



Larger share in the US and in chains



Proven ability to manage cost in downturns

### Electrolux Professional heading into 2023





- Demand has normalized to prepandemic levels (2019)
- Potential recession impact to be carefully monitored



#### **Energy prices**

 High energy prices not expected to have material impact on our profit



#### **Surcharges**

Surcharges transformed into price increases



# Raw material prices

 Our Raw material prices for 2023 are expected to be same as average in 2022



#### Components

 Components availability is expected to further improve





Food Solutions



Delivered through 4 strategic pillars:







Leverage the OnE approach - Digital transformation



Laundry Solutions

Our mission:
Making our customers'
work-life easier, more
profitable – and truly
sustainable every day



Beverage Solutions



Customer Care

## Electrolux

## Recent solutions introduced into the market



**The SafeBox** - a unique holding solution for take away and delivery

#### Vacuum packer

 extends food shelf-life without waste



#### **Randell Cheeser station**

- the Pizza pre station to eliminate waste of cheese





**Sky** *line* – enhanced connectivity capability





## Low running cost is more important than before

- Our energy saving solutions are at the forefront
- Vital in times of high electricity prices and larger climate concern
- Momentum for our energy saving heroes

# Line 6000 Heat Pump Tumble Dryer

Advanced technology that consistently reduces drying times with energy savings of

60%





# Thermaline Pressure Braising Pan

The reduction in cooking time ensures higher productivity, while saving energy up to

77%

# Green&clean Rack type dishwashing

Uses less water, detergent and rinse aid with energy savings of

34%

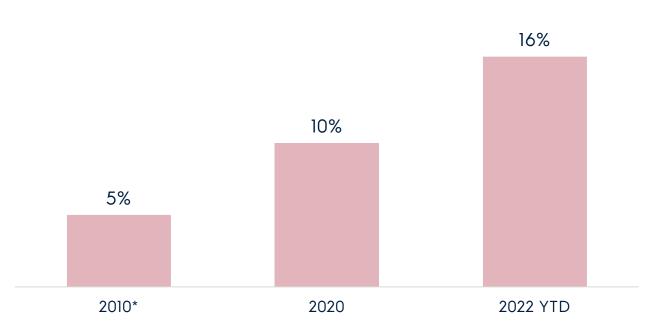






### Good sales growth in restaurant chains

#### Chains sales in % of total sales

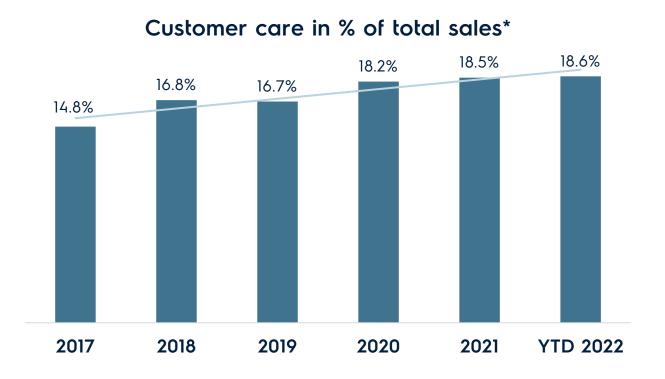


\*Rough estimate since no historical data available

- More focused approach has paid-off
- Increase in 2022 mainly related to the acquisition of Unified Brands



#### Customer care sales are growing



 Despite very strong product sales growth in 2021 and 2022, customer care is growing

<sup>\*</sup> Excl Unified Brands



## Electrolux

#### **Grow Customer care**

Largest growth opportunity



Largest share of Customer care sales









#### Digital is starting to shape our industry









Our Digital vision 2024

Connected appliance of future installed base

Distribution on-line sales

**Digital Interaction** 50% 65% 50%





## The **ne** platform benefits

## Deployment

- Launched in several countries 2021-2022
- Continued roll-out in 2023-2024









## The **ne** platform benefits







# Target: 50% of future installed base connected by end of 2024

A new global platform partner in 2022

A true secure, scalable solution

OnE user interface across food, laundry and beverage segments

Valuable
data storage
and analyze
features for
our
customers















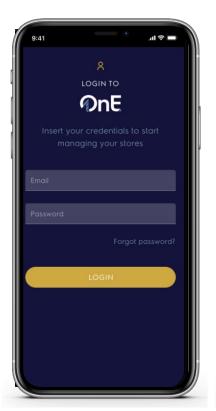




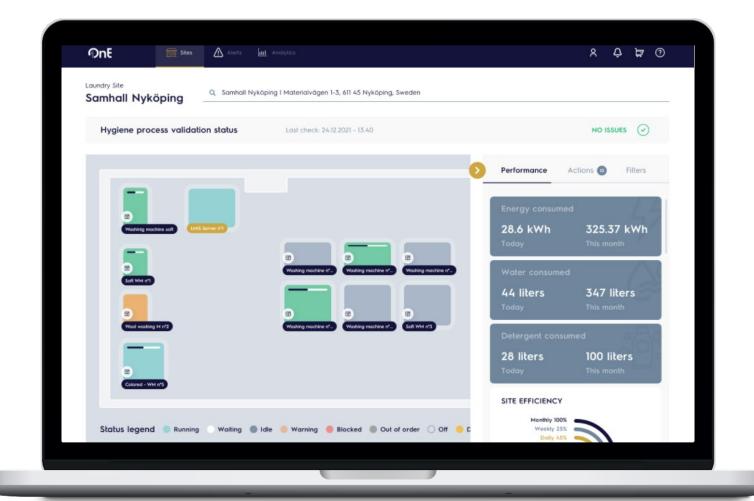


### Site dashboard (OnE)

 Intuitive dashboard to help site managers ensure efficient and profitable operation





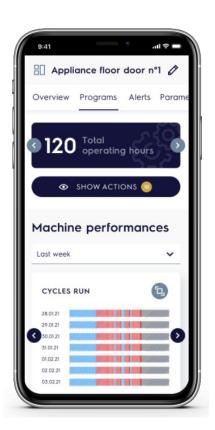


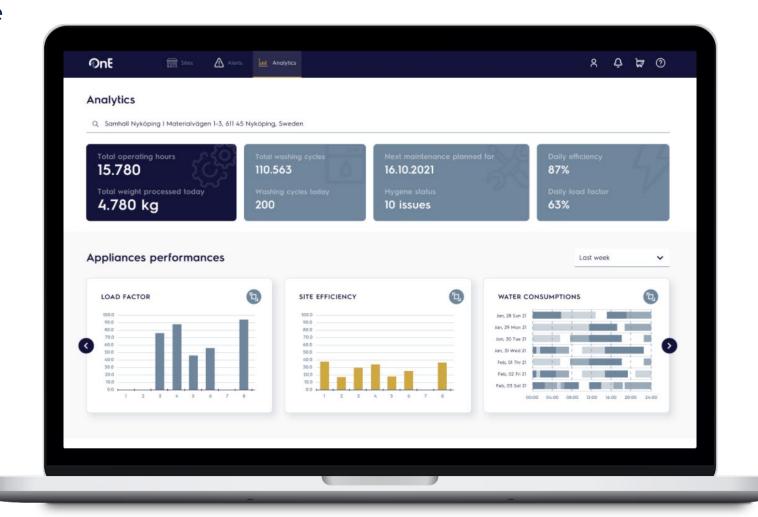




### **Business insights**

Actionable insights to improve operational efficiency



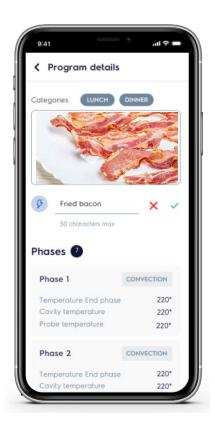


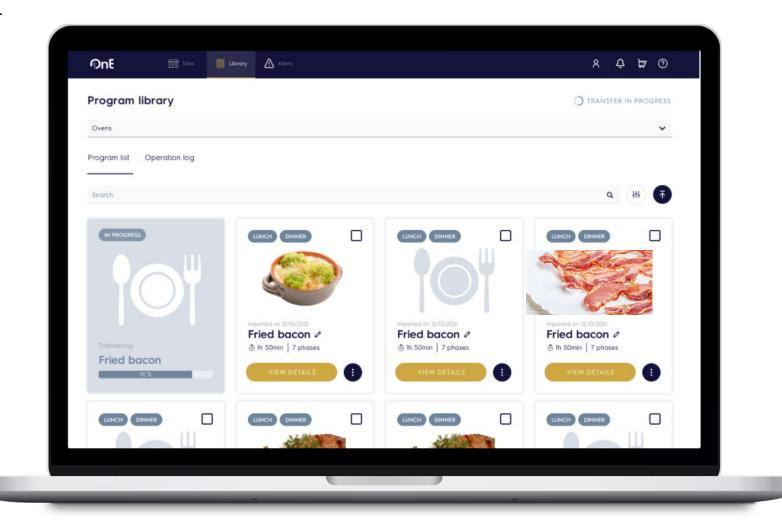




#### Fleet programming

 Remote update of programs – helping customers to maintain standard and quality



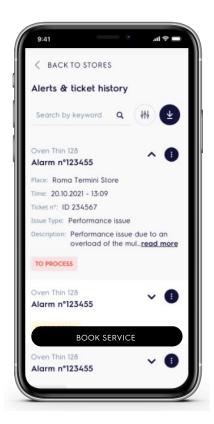


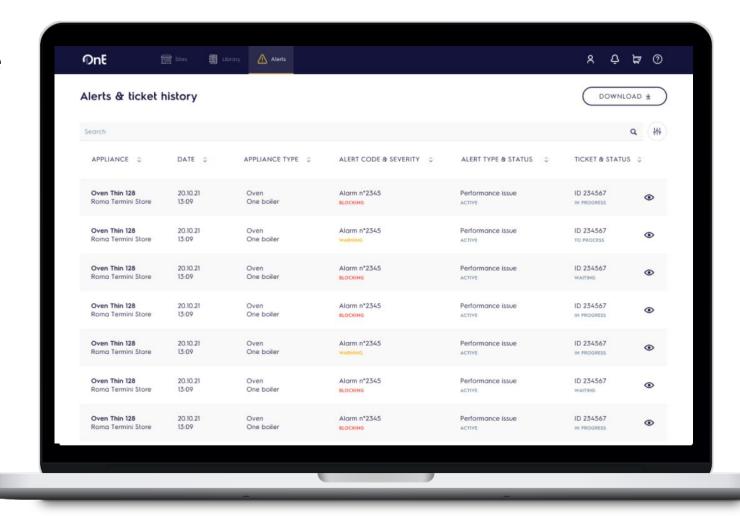




### Alerts and service booking

 Proactive notification and service booking to help site managers maximise appliance uptime





# Sustainability strategy and targets Target to be climate neutral in 2030



- → Sustainable solutions Grow the business by developing sustainable, innovative low-running cost solutions
- → Sustainable operations Operational excellence and Electrolux Professional Production System drives sustainability performance
- → Ethics and relationship Ethical practices enabling business by providing trust

CO2 reduction aligned with Paris agreement

Scope 1&2 -50% 2025

Lost time injury rate

<0.3
2025

Gender balance 40/60 2030

Diversity & inclusion













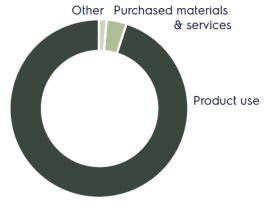


#### Scope 3 - emissions from product use is 95%



- During 2021 we reported the data from our greenhouse gas emissions within scope 3 (year 2019)
- Main climate impact occurs during the product use phase, approximately 95%
- The main contributor within the usage phase relates to the product's energy consumption
- A scope 3 reduction target connected to product use is being developed, preparing to commit to Science Based Targets

#### Distribution of our carbon footprint (Scope 1, 2, 3), %\*



\* Scope 3 emissions are estimated based on an inventory study for 2019.





# The US Food & Beverage market and Electrolux Professional in the US

Dave Herring President Business Area Food Americas





Food Solutions

Our mission:
Making our
customers' work-life
easier, more
profitable – and truly
sustainable every
day



Beverage Solutions



Customer Care



#### Delivered through 4 strategic pillars:

- Develop sustainable, low running cost solutions
- Expand in food service chains, especially in North America
- 3 Boost customer care
- Leverage the OnE approach Digital transformation

Laundry

Solutions

# Electrolux Professional in the US Executing on strategic cornerstone of the Group



US is an important and growing market for Food & Beverage

US is home to most large global food service chains

Deep Channel
understanding, trusted
brands and
long-term customer
relationships

A fragmented Food & Beverage equipment market

The acquisition of
Unified Brands
combined with
Grindmaster, greatly
accelerates the Group
strategy

# US is an important and growing market for Food & Beverage

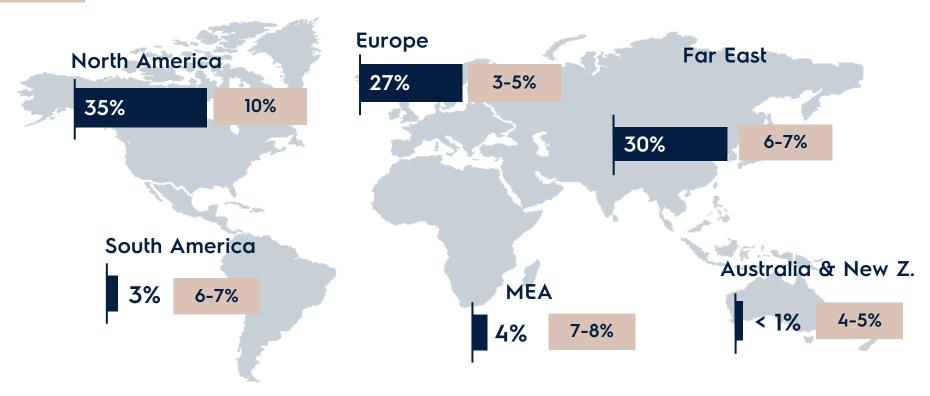


The professional Food & Beverage equipment market 2021 and expected growth in 2022

% of Global Food&Bev market

Expected growth in 2022

Professional F&B market: USD 25 bn in 2021 (21 bn in 2020)

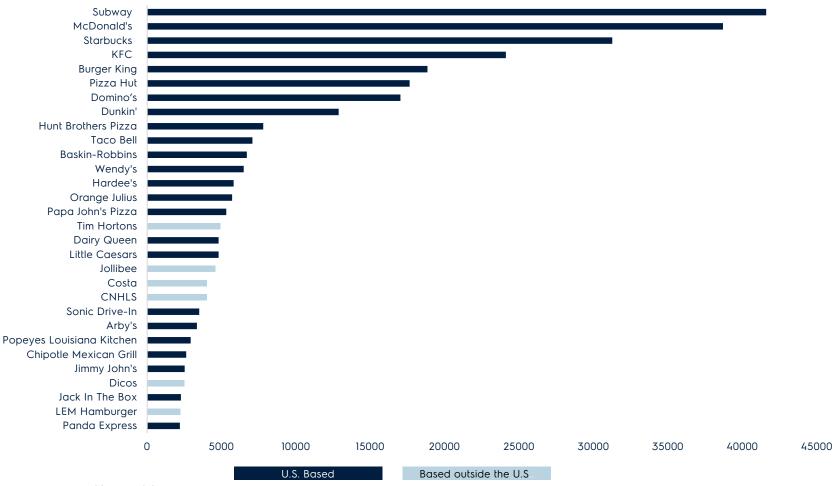


Source: FY 2021 Results Major FS&Bev. Competitors

# The top chain restaurants in the world are based in the United States







- 24 of top 30 chains are based in the US
- Success with global chains often depends upon relationship built in their home country

Source: https://rlist.io/l/largest-fast-food-chains-that-originate-from-europ

# US end customers typically aligned to channels Electrolux based on customer type









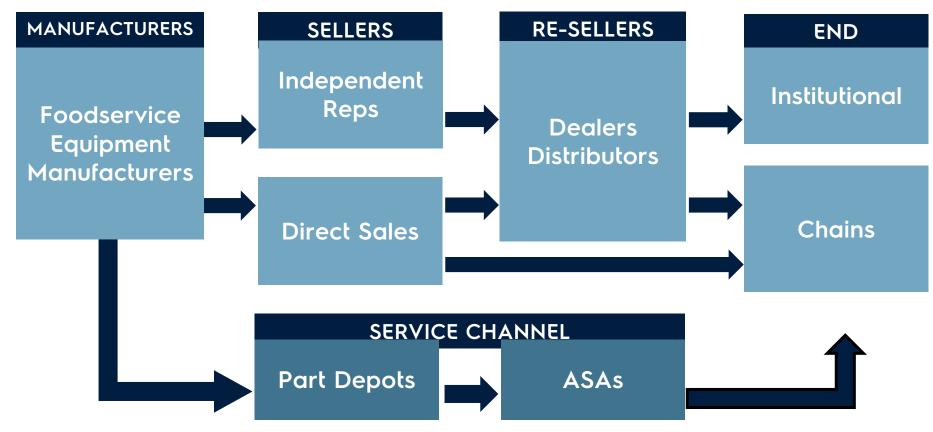
	Institutional	Restaurant chains	Retail chains
Industry size (USDbn)	USD 4bn	USD 4bn	USD 1bn
Re-sellers	100%	60%	25%
Direct sales	0%	40%	75%

# US Foodservice Equipment Channels to Market Strong position across each channel serving end customers



• The US Foodservice Equipment market is composed of two major channels: Direct and distribution

• The Manufacturer intimacy with end customers is fundamental to success



### A fragmented foodservice equipment market



A handful of large multi-brand players and many medium/small single-brand players

North America category players

#### Multi category players









Examples of single category players



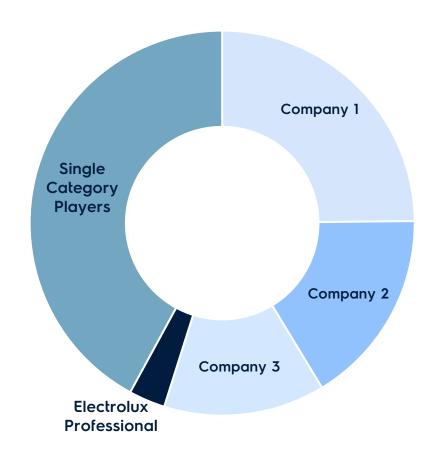








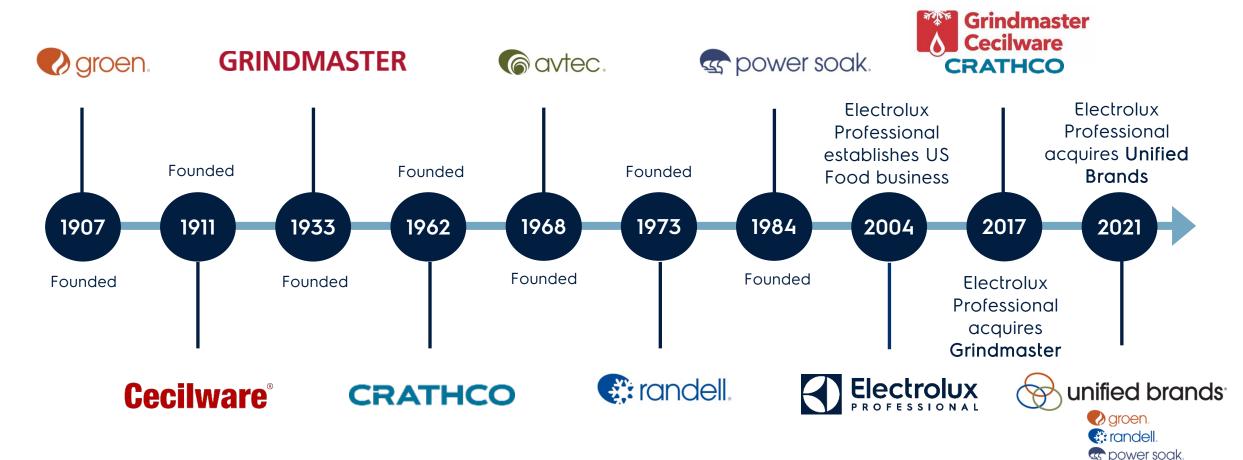




#### Brands with great heritage



 While new within Electrolux Professional, the newly acquired US brands have been leading players in the Food service industry since Groen's founding in 1907



capkold.

#### Electrolux Professional – US Food & Beverage



- Highly-regarded, leading brands with strong positions
- Long-term relationships with
  - blue chip customers
  - with top tier channel partners institutional and chain segments
- Significant earnings runway through volume leverage, labor efficiency recovery, and automation investments
- Stand-alone and self-sufficient business unit operated by an experienced and recognized team

Year of founding (Groen)

1907

650

employees

2022 expected revenue

# 600K sq ft

manufacturing footprint

























Broad portfolio of leading brands

# US facilities – modern and consolidated manufacturing





Vicksburg Mississippi

- Manufacturing, Warehouse & Office
- 308,000 sq ft
- 265 employees





Weidman Michigan

- Manufacturing, Warehouse & Office
- 203,000 sq ft + 15,000 sq ft 3PL
- 320 employees





Louisville Kentucky

- Distribution, Warehouse & Office
- 105,000 sq ft
- 65 employees





#### In-country research and development capabilities



Provides close linkage between product development and customer needs

randell. CHEESER STATION®





- Released in 2021
- Developed with input from a leading pizza chain
- Eliminates Cheese
   Waste
- Reduces Labor
- Increases ingredient capacity
- Integrated Weigh Scale



- Released in 2022
- Intuitive touchscreen user experience
- 50% water savings vs conventional steamers
- Advance data reporting
- Customizable preventative maintenance reminders



#### Chain Relationships - examples



Deep consultative relationships provide access for global products



#### Leading Sandwich Chain

- Custom prep table
- Supports new hot sandwich offering
- Improves efficiency & product quality





#### Leading Pizza Chain

- Custom prep table
- Centerpiece of product prep
- Catch rail reduces cheese waste
- Superior temp control





# High Growth Burger & Fry Chain

- Custom fry soak solution
- Efficiently removes starch from cut potatoes before frying
- Supports differentiated fry taste



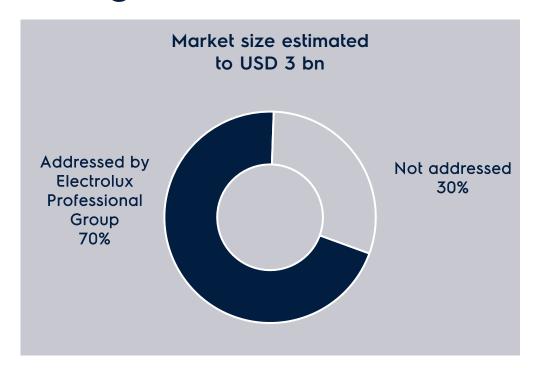
Provides strong base to:

Bring differentiated Electrolux
Professional Solutions to US Chains

Pull through high quality standard use products

#### Refrigeration solutions





Randell is known for high value customized solutions

plus

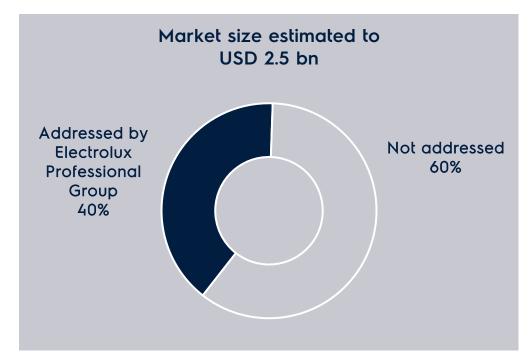
Electrolux Professional high performance specialized refrigeration and high-quality standard equipment

Delivers a more complete solution set for US customers



#### Cooking solutions





Groen is a leading brand in the US steam category

plus

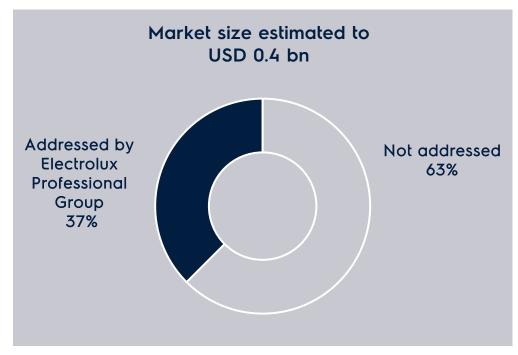
Electrolux Professional high performance specialized cooking products and systems

Delivers a more complete solution set for US customers



#### Ware-washing solutions





Power Soak is a niche patented solution in the ware-wash category

plus

Electrolux Professional high quality wash solutions

Delivers a more complete solution set for **US** customers















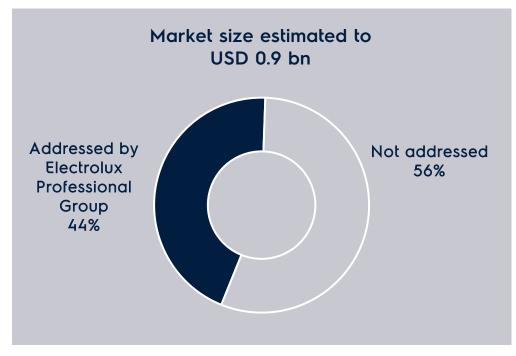
**Power Soak** 

Undercounter

Door/Hood Type

#### Beverage solutions





Electrolux Professional high value beverage solutions

plus

Expanded US market / customer access

Delivers a more complete solution set for US customers

Crathco







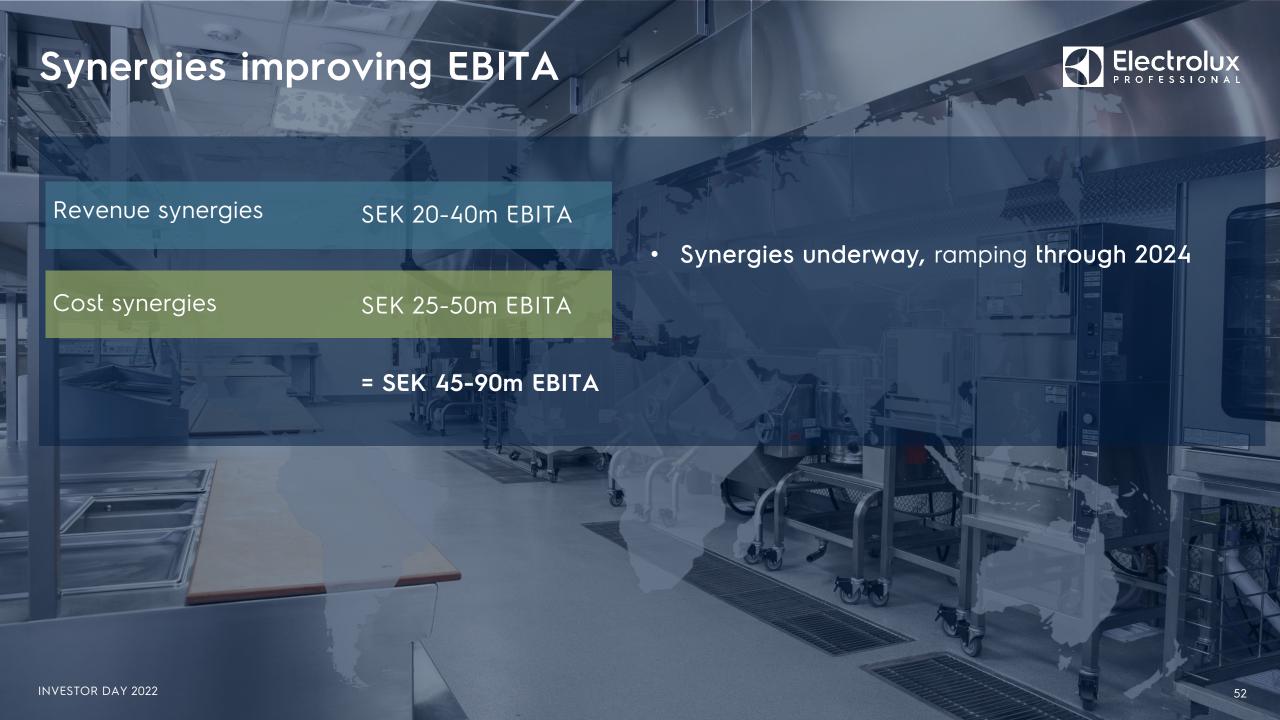


Cold Bubbler Dispenser

Frozen Beverage Dispensers

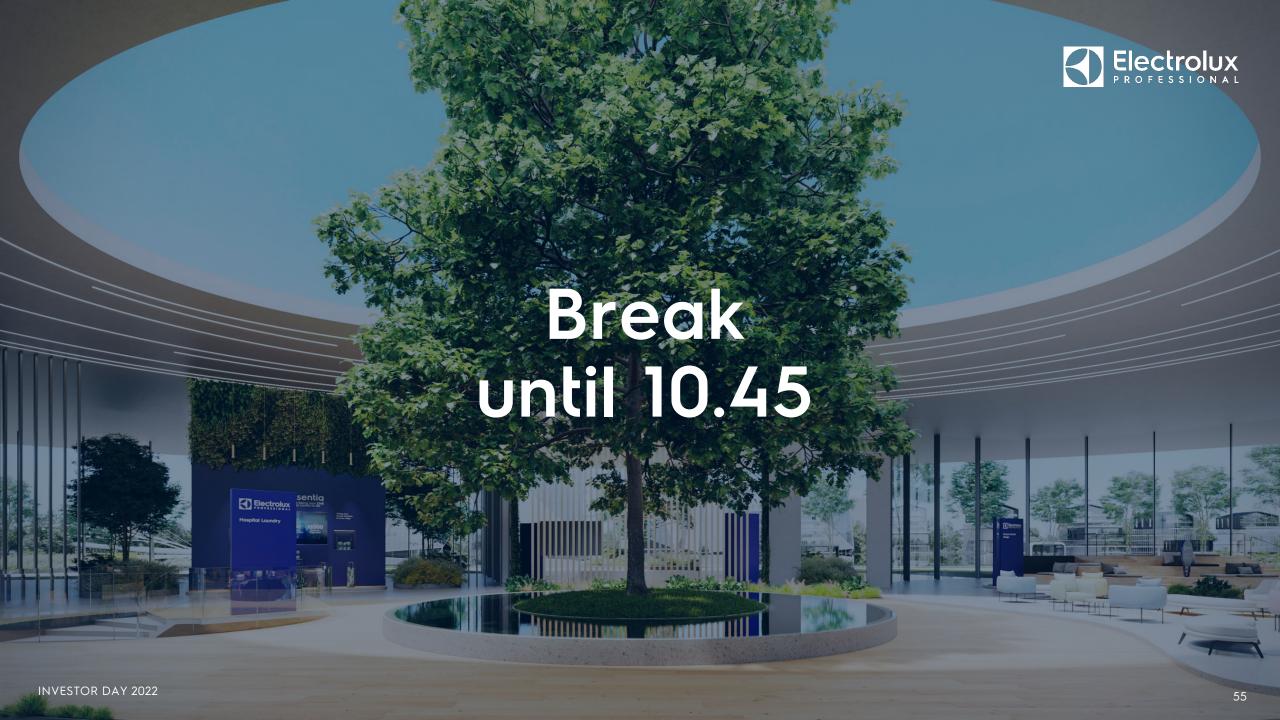
Hot Beverage Dispensers

# Synergy opportunities • Unified Brands separation from Dover completed. Service Level Agreements closed • Unified Brands and Electrolux Professional Americas organization now fully integrated Chain commercial teams up and running • Full systems and process harmonization initiated











# Medium-term financial targets to drive shareholder value are confirmed



57



Net sales growth

Organic annual growth of more than 4% over time, complemented by accretive acquisitions



**Profitability** 

15% EBITA margin



Assets efficiency

Operating working capital
<15% of net sales



Capital structure

Leverage ratio below 2.5x Net debt/EBITDA<sup>(1)</sup>



Dividend policy

Pay-out ratio of c. 30% of net income for the year<sup>(2)</sup>

#### Note:

- l. Higher levels may be temporarily acceptable in case of acquisitions, provided a clear path to deleveraging
- 2. As proposed annually by the Board of Directors at its discretion, to correspond to c.30 % of the income for the year, out of funds legally available for that purpose. The Company aims to use capital efficiently to generate as much shareholder value as possible, including potential acquisitions. The timing, declaration and amount of future dividends will depend on the Company's financial condition, earnings, capital requirements and debt service obligations.

### Building blocks delivered improving profit





 Increased weight of Americas business from 17% to 30% of total sales

- Expansion of the business with customer care and chains:
  - Customer care from less than 15% in 2017, to 18%
  - Chains 16% of total sales

- The Louisville, US factory closed
- Consolidation of the operations in Thailand into a new global plant

Started the roll-out of the OnE platform

#### Net sales and profitability development



- 2020-2021 pandemic
- Recovery started Q3, 2021
- 2022 continued recovery, despite impact from raw material cost and component shortage



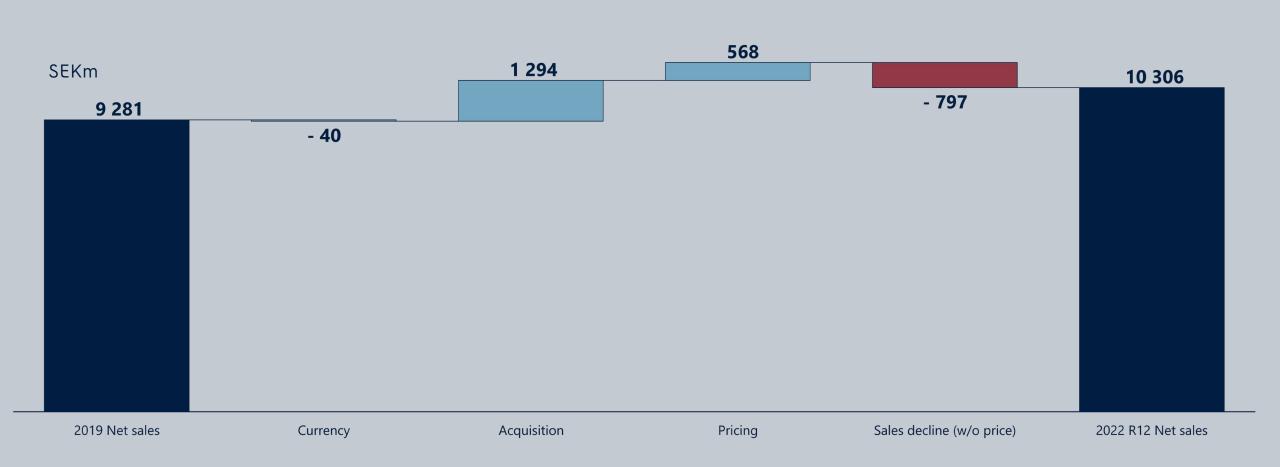


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<sup>\*\*</sup>Includes Unified Brands from December 2021

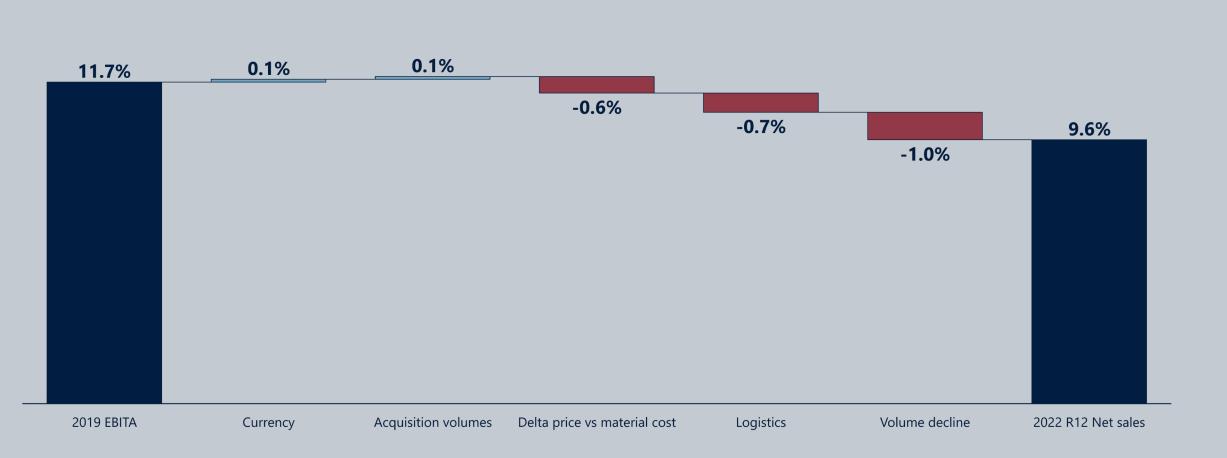
### Net sales growth building blocks





### EBITA-margin development 2019-2022





## EBITA quarterly progression



EBITA excl IAC, SEKm Change, %









# Price is now compensating raw material cost increases



- On track to compensate for full year material cost increase with price increase
- Transportation cost increase 19% YOY
  - Total cost approximately SEK 200m YTD
- Energy cost (own use) increase 25% YOY
  - Total cost approximately SEK 25m YTD





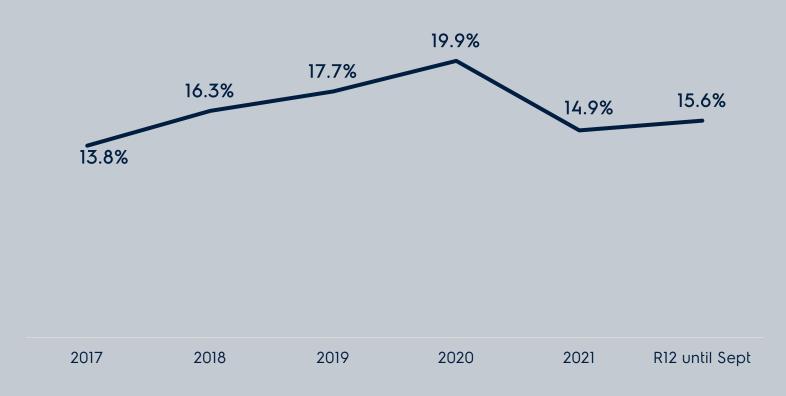


### Operating Working Capital (OWC)



- Business model with low OWC
- 2018-2019 burdened by acquisitions and large phase in/out of products
- Despite higher safety stock of components and higher stock to create product availability, OWC on sales remains on a relatively low level
- Quality of receivables are good

#### Operating working capital as % of net sales



#### Disciplined capital expenditures



- Business managed with low requirements in terms of new capex
- Capital expenditure level increased in 2019-2020 related to new factory in Thailand
- Capital expenditure requirements expected to remain around 2% going forward



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#### Cash flow





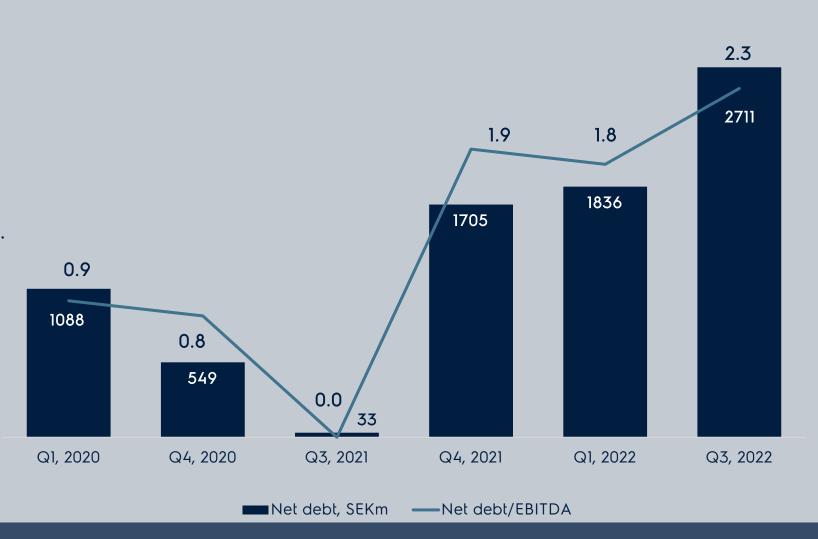
- Proven good cash flow generation over the years
- In 2022, cash flow impacted by increase of OWC

<sup>\*</sup> Cash flow defined as cash flow from operations and investments adjusted for financial items paid, taxes paid and acquisitions/divestments of operations

#### Net debt



- Zero net debt prior to Unified Brands acquisition
- 2022 Net debt ratio further increased but within targets
- Provision for Swiss pension fund increased Net debt by SEK 256m.
   No impact on Financial net debt
- Change of trend expected already in Q4



# Financial flexibility in place (Sep 2022)

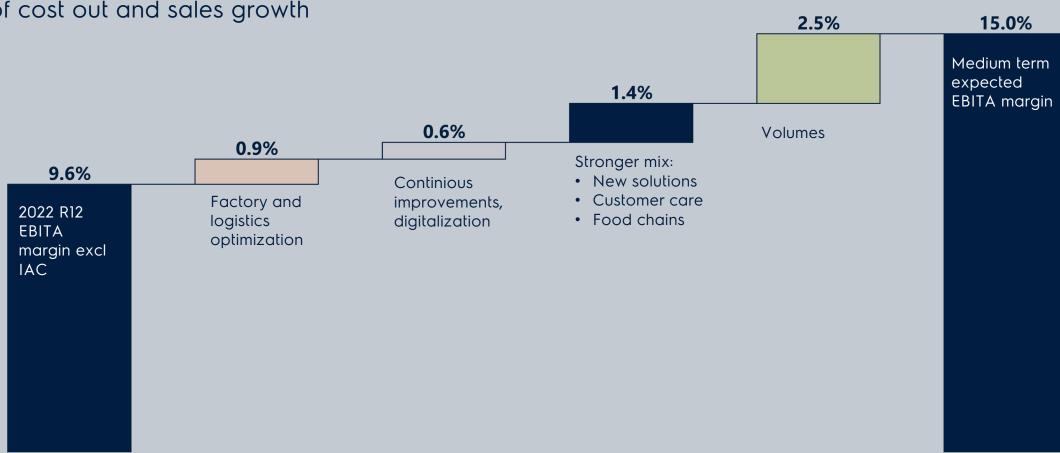


Credit facilities and loans	Amount	Maturity, year
Term loan	SEK 600m	2027
Sustainability linked loan	EUR 60m	2028
Syndicated Term Ioan	EUR 140m	2024
Revolving credit facility	EUR 172m (currently EUR 200m)	2027
Liquid funds	SEK 938m	

#### Building blocks to reach 15% EBITA



 Margin expansion will come from combination of cost out and sales growth



## A solid Group with large potential





Track record of delivering solid EBITA, cash flow and cash conversion

Solid balance sheet

Profitable growth journey

Positioned to benefit from an attractive Americas business

Focused plan to generate margin expansion

# Medium-term financial targets to drive shareholder value are confirmed





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Organic annual growth of more than 4% over time, complemented by accretive acquisitions



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Food Solutions

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Making our
customers' work-life
easier, more
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sustainable every
day



Beverage Solutions



Customer Care



#### Delivered through 4 strategic pillars:

- New low running cost solutions
- 2 Expand in North America and chains
- 3 Boost customer care
- Leverage the OnE approach
   Digital transformation

Laundry

Solutions

### Key take aways Investor Day 2022



- Market almost back to pre pandemic levels but planning for different scenarios.
- Electrolux Professional well positioned to meet a potential economic downturn:
  - Resilient and attractive laundry business with strong profitability
  - Stronger position in the US than in the 2009 Financial crisis
  - New BA organization reinforces customer focus, quicker decision making and business accountability
- The profitable business in the US well positioned to contribute to profitable growth
- Strategy and financial targets unchanged and building blocks to 15% EBITAmargin in place

### New Corporate Group brand is being launched



- Local and specialty brands gain traction after acquisitions









Specialty brands supported













